



**The Freedom Wheels service has been set up to help you get around if you are struggling to access public transport because of reduced mobility from injury, disability or infirmity, or simply because of where you live.**

Rediscover your independence, using the scheme to connect you with friendly and reliable people who can help you get out and about. Examples of journeys include shopping, getting to doctors and dentists appointments, making public transport connections or simply visiting your friends.

### **How much does it cost?**

Freedom Wheels is a not-for-profit scheme run to support the local community. All the drivers are giving their time for free, so the charge is simply 45p per mile to cover their petrol costs plus £1 booking fee for the administration of the service. You pay this in cash when your driver arrives. It's much cheaper than a taxi but gives you the same door to door comfort. If anyone travels with you then you simply share the fare between you.

### **When is the service available?**

Journeys are available depending on the volunteers' availability. We are usually able to match to your requirements but occasionally you may be asked to share transport and be flexible about the times that you travel. The more notice you can give us the better chance we have to make the arrangements you need.

### **What if I need help getting in and out of the car?**

Our drivers will be able to offer some light assistance, but if you need lifting to get into or out of a vehicle you will need to bring your own escort.

### **Can I bring my children?**

You are welcome to bring your children, but you may need to supply the appropriate child seat for them. We are not permitted to drive unaccompanied children under the age of 16.

### **How far afield can I go?**

Mostly you will probably want to use our service for trips to local places such as doctors, hospital appointments and colleges. If you would like it, we can arrange longer distance trips outside the area such as a trip to the seaside or shopping in another town.



### **Will I be safe?**

All our drivers carry an identity card and we will tell you of the driver's name in advance.

All our volunteers have to supply references and undergo a Disclosure & Barring Service (DBS) check. We ensure that they have a current driving licence, MOT certificate and insurance for the car they drive. We also provide public liability insurance to the driver whilst driving you.

### **HOW DO I BOOK A JOURNEY?**

Simply call 0330 041 4578 and we'll get the wheels rolling!





## Know anyone else who may like to drive for us?

Tell them an information pack is available from our office above SCAD at

**46-48 Newmarket St,  
Skipton  
BD23 2JB**

or get them to call us on

**0330 041 4578**

and we'll post one out for them.

The more drivers we have, the more opportunity there is for you to get about.

## HOW DO I BOOK A JOURNEY?

Simply call **0330 041 4578** and we'll get the wheels rolling!



### Find your freedom

Get your independence back as you go out and about again

### Meet friends old and new

Catch up with people you'd like to visit and get to know our lovely volunteers

### Don't worry

Now you can get to those important appointments on time

### Book your driver now

Call us on **0330 041 4578**

[www.freedomwheelsskipton.org.uk](http://www.freedomwheelsskipton.org.uk)

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# User Guide



## SKIPTON & CRAVEN COMMUNITY CAR SCHEME

